

All about RingCentral Office®

The #1 cloud business phone system that eliminates expensive on-premise equipment, provides Plug & Ring® ready phones, and delivers enterprise-class functionality.

Use RingCentral Office as your business phone system and get:

- More power than a traditional phone system.
- One system for multiple locations and mobile employees.
- Unparalleled ease of use—no PBX expertise needed.
- Ultimate mobility and access from anywhere online or on your smartphone.
- No risk—reliable service with free customer support 24/7¹.
- Best value with an all-inclusive, low fixed monthly cost.



	20-User Phone System Comparison	RingCentral Office	Traditional On-Premise PBX Systems
UP-FRONT COST	On-premise hardware – PBX, server cards	\$0	\$4,500
	One-time phone cost²	\$1,980	\$3,400
	Number transfer/Porting	FREE	\$200
	Phone configuration	FREE	\$900
	Integrations with Microsoft Outlook, Applications	FREE	\$400
	Integrations with Box, GoogleDocs, Dropbox	FREE	Not available
MONTHLY COSTS	PBX software licenses	\$0	\$130
	All inclusive pricing with business class features	\$540	Not available
	Unlimited local and long distance calling³	FREE	\$210
	Unlimited Internet fax	FREE	\$75
	Local numbers for each user	FREE	\$10
	Toll-free number and minutes	FREE	\$90
	Feature and functionality updates and upgrades	FREE	\$115
	24/7 customer support¹	FREE	\$240
	Business SMS	FREE	Not available
	“Touch” management on iPhone and Android	FREE	Not available
Presence across multiple devices⁴	FREE	Not available	
TOTAL COSTS	Total Monthly Cost	\$540	\$870
	Total Cost in Year 1	\$8,460	\$19,840
	Total Cost in Year 2	\$6,480	\$10,440
	Your Savings with RingCentral Office	\$11,380 saved!	Save 60% your first year

¹24/7 Customer Support for Office subscribers with 2 or more Users. Monday – Friday 8am – 9pm EST / 5am – 6pm PST for Fax®, Professional® and Office subscribers with 1 User.

²Fax 500 or Professional Pro subscribers should open a case at <http://success.ringcentral.com/RCCallSupport>.

³Price based on Cisco 303 model. ⁴US and Canada only. ⁵Deskphone, mobile phones, Softphone.

Included features Unlimited calling and faxing (US and Canada)⁵

Business phone system

- Auto-receptionist
- Dial-by-name directory
- Employee and department extensions
- Music and messages on hold
- Voicemail with email notification
- Visual voicemail

Call and fax management

- Answering rules
- Departments (call queues)
- Call forwarding
- Caller ID
- Extension dialing
- Call screening
- Call recording (automatic⁶ and on-demand)
- Call Park
- Intercom
- Call transfer
- Call logs
- Call blocking
- Return calls with *69
- Presence across multiple devices

Conferencing

- Unlimited, easy access
- Host controls plus Invite

Internet fax

- Send and receive without a fax machine
- Faxes arrive as email attachments
- Sign and edit faxes electronically
- Send faxes using a fax machine with an analog adapter

Reliable phone service

- VoIP phone service
- International calling
- Smart numbers for voice and fax
- Directory listings
- Toll-free, local, or vanity numbers
- RingMe click-to-call me
- RingOut click-to-call out
- Virtual calling card

Softphone

- Softphone for Mac and PC

Business SMS

- Unlimited Texts
- Mobile devices
- Texting features

Integrations

- Salesforce⁶
- Box
- RingCentral CloudFax™
- Microsoft® Windows® applications and Outlook® contacts

RingCentral mobile apps

- iPhone/iPad with VoIP, text, and fax
- Android with with VoIP, text, and fax
- BlackBerry

Devices

- Polycom® IP phones (321, 335, 550, 650, WX500) and Polycom conference phone 6000
- Cisco® (SPA 303, SPA 508G, SPA 525G2)
- Cisco SPA-122 (ATA)

Quick Facts

Simple

Activate your service online and plug in your ready-to-use IP phones. That's it!

Mobile

Setup, manage and access your system from your smartphone or tablet, wherever you are.

Reliable

Power your phone and fax service with a robust, cloud-based PBX.

Complete

Get advanced voice, Business SMS and fax features, reliable phone service, and business-class IP phones in a single solution.

Affordable

Expect one flat, predictable monthly cost. No setup costs, no contracts required, no surprises.

Unlimited

Make and receive unlimited calls, texts and faxes (US and Canada)

FREE 24/7 customer service and support!⁷

Plug & Ring phones

Purchase competitively priced IP phones designed specifically for VoIP business phone systems. IP phones arrive preconfigured with phone numbers and extensions — simply plug your phones into your Internet router and make calls instantly.



⁵Reasonable usage restrictions apply. ⁶Available with RingCentral Office (Unlimited) Plan.

⁷24/7 Customer Support for Office subscribers with 2 or more Users, Monday – Friday, 8am – 9pm EST / 5am – 6pm PST for Fax®, Professional® and Office subscribers with 1 User.

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For more information, please contact us at:
Info@forwardcloud.biz

Aaron Surma | 313.300.3993
Andrew Counihan | 248.505.4234

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