

	<b>RingCentral</b>	<b>Cable Company / Traditional Carrier VOIP</b>
<b>Standard Pricing</b>	\$24.99 / line	\$49.95 / line
<b>Includes</b>		
<b>Phone Numbers</b>	Two Main Company Phone Numbers (Voice & Fax) - Local / Toll Free One Local Direct Dial Number for Each Line	One Main Company Phone Number (Additional Charge for Extra Phone Numbers)
<b>Extensions</b>	Unlimited	1-10
<b>Calling</b>	Unlimited Local & Long Distance Calling in the US & Canada	Unlimited Local & Long Distance in the US
<b>Toll Free</b>	1000 Toll Free Minutes – Free Choice to select toll free main phone number at no additional charge	\$5-10/month plus usage
<b>Internet Fax</b>	Included	Not Available
<b>Hunt Groups</b>	Basic and Advanced Hunt Groups with simultaneous, sequential ring settings. Ability to integrate non-RingCentral phone numbers into system (i.e. cell and home phone numbers)	Basic Hunt Groups
<b>Departments &amp; Call Queues</b>	Basic Automatic Call Distribution: Set up departments and allow callers to wait on hold for next available agent	Not Available
<b>Incoming Call Capacity</b>	Unlimited – Callers never get a busy signal. Their calls can be help and handled in RC's cloud until an employee / agent is available to take their call.	Limited to number of lines
<b>Voicemail</b>	Included: Voicemail to e-mail, online and phone retrieval of voicemail messages	Included
<b>Standard Features</b>	Auto-Attendant, Call Forwarding, Call Waiting, Call Hold, Call Transfer, 3 way conferencing, DND, extension dialing, etc.	Call Forwarding, Call Waiting, Call Hold, Call Transfer, 3 way conferencing, DND, extension dialing, etc.
<b>Single System for Multiple Locations / Devices</b>	Yes – Offices in different locations can be integrated into a single system (i.e. extension dialing & call transfers from one office to another or to mobile and non-RC phones)	No
<b>Mobile Applications</b>	iPhone with VOIP, Blackberry, Android	NO
<b>Advanced Features</b>	Ring Out (show office caller id when calling from cell or home phone), RingMe (Click to call button for customer website or e-mail signature), Dial By Name Directory, Advance call screening & answering rules	Not Available
<b>24x7 Support</b>	Included	Included
<b>30 Day Guarantee</b>	Included	Included
<b>Contract Required?</b>	No – Month to Month Term	Yes – 12 to 36 month term